



GLASS POLISH®

Repair Renew Restore

WORLD CLASS

N E W S L E T T E R

Sports fans are guaranteed a great view of the 2014 Commonwealth Games, through the innovative techniques of UK based Glass Repair Company

The Scotstoun Stadium in Glasgow, which will be one of the venues used to host the 2014 Commonwealth Games, has recently received an £18 million refurbishment. Unlike the recent Commonwealth Games in Delhi, Barr Construction and their subcontractors have completed the work in plenty of time, four years ahead of the next Commonwealth Games!! One of the subcontractors on the project were Devon based Glass Polish Ltd, who helped keep costs down with their innovative glass scratch removal services.

As the construction work at the stadium was drawing to a conclusion, Barr Construction discovered extensive scratch damage to glass panels throughout the venue. Initially Barr Construction deployed the services of a local glass repair company to rectify the damage, but it soon became clear they were unable to remove all the scratches and their efforts had left bad distortion in the glass. Glass Polish Ltd were drafted in to make good the damage, and the company's technicians were able to reduce the distortion caused by the other contractor, before removing the remainder of the scratches.

Peter Hayward, Managing Director of Glass Polish Ltd, points out: "Through the duration of the project, our staff repaired 80 square metres of glass, with scraper damage, internally and externally, to the Club Deck overlooking the main stadium. This allowed our client to save over £85,000 as the replacement cost of the glass would have exceeded £112,000 and the repair cost was £27,000".

He continues: "Barr Construction were so pleased with the quality of our workmanship, and the savings they made, that they invited us to return to repair glass in the Reception area, Gym and Control Room, with a further saving just shy of £40,000".

Peter Hayward adds: "Glass Polish not only help our clients save considerable amounts of money, which is critical in the current economic climate; but our skilled technicians bring a high level of attention to detail to their work".

Glass Polish Ltd not only work closely with the construction industry, but also list a number of high street retailers amongst their clients, including HMV, Starbucks, McDonalds and Burger King.

Apple polished to perfection

Covent Garden was a fruit and vegetable market until the 1970s, and that connection was recently resurrected, albeit very tenuously, as Apple opened it's flagship store in this historic location in Central London.

Prior to the opening of the Apple Store, Glass Polish Ltd were invited to deploy their innovative glass scratch repair services, as extensive scratch damage was in evidence on the windows throughout the retail outlet. The time constraints were very tight as Apple staff training and product installation were taking place within the premises during the day: therefore Glass Polish had to employ a team of four technicians working nights to get the store ready in time for the opening.

Peter Hayward, Managing Director of Glass Polish Ltd, explains: "The scratch damage to the glass was widespread, and restoration and repair were the only way forward as the glass panels could never have been replaced in time for the opening. As you would expect of a company of the calibre of Apple, they insisted on the highest quality of repair. Our distortion free guarantee and further guarantee on the integrity of the glass, made us the first choice for Apple".

He continues: "Virtually every glass pane in the store was restored and repaired. Had the glass been replaced, the cost to the client would of been over £25,000. The repair cost paled in comparison at £5200. By definition glass scratch and damage repair work is very labour intensive, as our skilled technicians bring a high level of attention to detail to their work. However the time and effort is totally warranted, because the alternative is to replace the glass panes, and that is always a far more expensive option".

Glass Polish Ltd work closely with a number of other high street retail brands, including HMV, Debenhams, John Lewis, Starbucks, McDonalds and Burger King, to name a few.

Scatched Glass? Don't Replace! Save up to 95% of replacement costs!

Glass and Plastic repair services for homes, vehicles, shops, construction & Boats. Call us, Request a Call Back or Get a Quote to see how much you could save!

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Glass Polish Ltd take to the high seas!

Glass Polish Ltd recently took their innovative glass scratch repair services across the English Channel, to the picturesque island of Guernsey.

As the construction of a millionaire's new mansion, valued at £1.2 million, was drawing to a close, comprehensive scratch damage to five picture windows was discovered. Glass Polish Ltd were approached to repair the glass damage, and a team of four technicians were despatched by boat to the Channel island.

Peter Hayward, Managing Director of Glass Polish Ltd, explains: "With the house having such stunning views of the picturesque island, quite understandably the new owner wanted to take advantage of the panorama, with large picture windows. The problem is that larger sections of glass are more susceptible to damage and scratches during transportation and installation, but at a cost of £5,000 per pane, replacing them is clearly not an option!!".

He expands: "It took five days to repair glass damage to windows in the kitchen, lounge, stairwell, bedrooms and games room. In total, the work our technicians performed saved the client £44,000, as the replacement cost of the glass would have exceeded £60,000 and the repair cost was £16,000".

Peter Hayward adds: "By definition glass scratch and damage repair work is very labour intensive, as our skilled technicians bring a high level of attention to detail to their work. However it's well worth it because the alternative is to replace the glass panes, and that is far too cost prohibitive".

Glass Polish Ltd not only work closely with the construction industry, but also list a number of high street retailers amongst their clients, including HMV, Starbucks, McDonalds and Burger King.

Glass Polish Ltd come to the rescue at the Ritz-Carlton Hotel in Dubai, saving the client £4.8 million!!

In March 2010, Glass Polish Ltd were approached by Bouygues Construction, the third largest construction company in the world, to work on the new \$4 billion luxury Ritz-Carlton Hotel in Dubai. The hotel had suffered severe window damage caused by the use of paint scrapers to glass panels on 14 floors. Bouygues had approached several other glass repair companies who either could not undertake the work, or in the case of an Indian contractor, attempted the repair but completely distorted the glass.

Due to the bad experience with the other glass repair companies, Bouygues Construction were understandably sceptical and wary, and invited Glass

Polish Ltd to conduct repairs to windows on three floors on a two week trial basis. After two days of the trial the company were given the go ahead to ship over another eight technicians to Dubai in order to complete the work on windows on three of the fourteen floors that needed repair work.

Bouygues Construction, presumably in an attempt to keep costs down, returned to using other glass repair companies to complete the glass repair work on the remaining 10 floors, but after poor performance levels and further damage involving distorted glass, firing marks and extensive scratching, Bouygues relented and in September asked Glass Polish to return to complete the work. This was achieved with a team of 40 technicians from 7 Glass Polish branches around the world, working six days a week to get the project finished to meet the October deadline.

Peter Hayward, Managing Director of Glass Polish Ltd, explains: "The prestigious Ritz-Carlton Hotel was part of a \$40 billion construction project. The cost for replacing the damaged glass would have exceeded £5.2 million. We were able to repair the glass at a fraction of the replacement cost with a bill for £382,000; thereby saving the client over £4.8 million".

He continues: "As the client has discovered, glass scratch and damage repair work requires a highly specialised, skilled technique and craft, that can only be provided by Glass Polish Ltd globally. Only we are equipped and qualified to perform to the highest standards that are required by the construction industry".

Peter Hayward adds: "As the colossal figures illustrate, replacing 14 floors of windows was far too cost prohibitive. We saved the client millions of pounds, whilst bringing a high level of workmanship, to a prestigious project that fully deserved and warranted the care and attention that our technicians applied to every pane of glass on every one of those 13 floors".

Glass Polish Ltd work closely with the construction industry and list a number of companies amongst their clients, including Carillion, Bam, Balfour Beatty, Laing O'Rourke, Barr, Barratt, Kier Group and Willmott Dixon.

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